





Your USER GUIDE



Welcome to Freesat.

INCLUDED WITH YOUR SMART TV RECORDER

- ✔ Quality state of the art satellite TV receiver
- ✓ Over 200 of your favourite channels
- ✓ Picture perfect High Definition on selected channels
- BBC iPlayer, ITV Hub, All 4, Demand 5, YouTube, BBC News and BBC Sport app
- ✓ Pay for a little extra telly if you want with Netflix, Curzon Home Cinema, Wuaki.tv and Hopster
- Catch up on the last 7 days of TV with a unique Roll Back TV Guide
- ✓ Showcase (specially selected editorial TV picks)
- Clever Recording the smart way to organise your recorded shows
- ✓ Easy plug and play set up
- Free, expert customer support visit freesat.co.uk/help or call 0345 313 0051

NEED A HAND?

If you need help anywhere along the way, just go to the **Help & info** menu on the **Home** screen or visit **freesat.co.uk/help**

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Your remote control

On screen icons

Recordings – goes to your recordings

Skip backwards – skips backwards in recordings

Stop – stops a recording and On Demand playback

Rewind – rewinds up to x32 times faster

Record – records what you're watching or sets a recording in the TV Guide

Search – brings up the Search screen

Back – goes back one step

MAIN CONTROLS

Up, down, left, right arrows – moves around the TV Guide and menus

OK – confirms your selection

Number buttons – to enter channel numbers

SUB - turns subtitles on or off



Standby – puts the box into standby, and on again

Skip forward –skips forward in recordings

Fast forward – fast forwards up to x32 times faster

 List – sort the TV Guide into channel categories

Pause – pauses live TV, recordings and On Demand playback

TV Guide – opens and closes the TV Guide

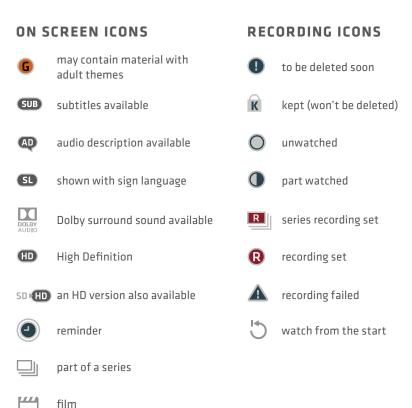
Exit - returns to live TV

Home – takes you anywhere

i – gives you more info about a programme

Colour buttons – gives you more options on-screen

AD – turns audio description on or off



Home

The TV Guide

Freesat 19:36 home Thu 31 Mar		
Help & Info Humax Search On Demand	now	next
TV Guide	one 19:30 EastEnders	20:00 Holby City
Showcase	TWO 19:00 Great American Railroad	20:00 Inside the Factory
Recordings Settings	19:00 Emmerdale	20:00 Love Your Garden
	For the full TV Guide, press OK	

The Home screen will take you anywhere	On Demar
you want to go. Press HOME Home takes you to:	The best (services f
TV Guide	watch wh need to be
See whats on Now & Next.	page 24).
Showcase	Search
The Freesat team's picks of what to watch this week and what's available	Quickly fir trawling t

On Demand.

Recordings

Record a show or entire series at the touch of a button, all easy to find in the Recordings section.

Ind

Catch up TV and On Demand full of TV favourites ready to hen you are. Your Freesat box will be connected to the Internet. (see

ind a programme without trawling the TV listings.

Help & info

Tips on making the most of your Freesat box, and info about services for visually impaired and hard of hearing viewers.

<table-cell> Free</table-cell>		20:08 uide Today	Channel 4 Embarrassing Bodies 20:00 - 21:00 SUB 🗖	103 ITV	
	All Cl	annels	now	next	
	101	one	20:00 Revealed	22:00 Masterchef	
		TWO	20:00 Comedy Connections	21:00 The Story of Women and	
		itv	20:00 Lewis	21:00 ITV News at Ten and Weat	
earlier	104	<u>4</u> .	20:00 Embarrassing Bodies	21:00 24 Hours in A&E	G
ar		5	20:00 New: Ice Road Truckers	21:00 The Hotel Inspector	ater
Ð		one	20:00 Revealed	22:00 Masterchef	0
	107	FOUR	20:00 The Sky at Night	21:00 Afghanistan: War without	

later

earlier

See what's on the minute you sit down with our at a glance 'Now & Next' view. Press TV GUIDE

Use 🔇 🔕 🥯 🆘 to explore: - what's on 'Now & Next' - what's coming up in the next 7 days

- what's been on already but is available for catch up

Your main controls

Seeing what's on - Now & Next

These buttons can get you everywhere.

Press
On a programme in the TV Guide and all the available options for that specific programme will be listed.

So if a programme is on live TV now, highlight it in the TV Guide, press (1) and the Action Menu will look like screen 2.

If the programme is on later, you'll be able to Set reminder, or Record it (Screen 3).

Press \Leftrightarrow \Leftrightarrow to scroll through the options and 0 to select.







TOP TIP

Pressing 🖤 on a programme brings up all the available options.

Freesat 20:08 tv guide Today		uide	Channel 4 Embarrassing Bodies 20:00 - 21:00 (SUB)	103 ITT
	All Cl	nannels	now	next
	101	mone	20:00 Revealed	22:00 Masterchef
		TWO	20:00 Comedy Connections	21:00 The Story of Women and
<u></u>		ibv	20:00 Lewis	21:00 ITV News at Ten and Weat
earlier	104	4	20:00 Embarrassing Bodies	21:00 24 Hours in A&E
ar		5	20:00 New: Ice Road Truckers	21:00 24 Hours in A&E
a		one°	20:00 Revealed	22:00 Masterchef
		FOUR	20:00 The Sky at Night	21:00 Afghanistan: War without

The TV Guide shows what's on now and next in an 'at a glance' view.

Press TV GUIDE

To move through the channels,

use 🐟 🥸

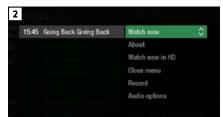
To move through the programmes a page at a time, press $\mathbf{P}\bigotimes$ and $\mathbf{P}\bigotimes$

To move forward and back 24 hours, press 0 and 0

As you browse through the guide, you can find out more about a programme and see a full description by pressing ①

Highlight a programme and press 🖤 and choose Watch now (Screen 2).

At any stage to go back to watching TV full screen, press



TOP TIP

If you know the channel number, jump straight to it in the TV Guide with the number buttons.

Watching something on earlier **<**

Planning what to watch later >

You can catch up on the last 7 days of TV with our Roll Back TV Guide.

This is available on selected channels with On Demand services on Freesat. Look out for **earlier** highlighted in the TV Guide where this is available.

Press 🔇 to see programmes from earlier on today, ready to watch whenever you are (Screen 2).

You can go back up to 7 days by continuing to press 🔇 (Screen 3).

Highlight a programme you want to watch and press 🖤

To go back to the live TV Guide, continue to press 🖇

To go back to watching TV full screen, press







To plan your viewing a bit further ahead, the full TV Guide has listings for the next 7 days.

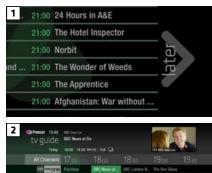
Use 👌 to browse programmes that are on 'later' (Screen 1).

For the full TV guide press 🔇 again (Screen 2).

To move forward and back 24 hours, press

You can plan your viewing for up to a week in advance, setting reminders and recordings.

To clear the Guide press





то	TIP	
То	ast scroll through the TV Guide	2
pre	ss and hold 🔇 🗴 🐟 😎	

Browsing whilst watching TV

Find out more about a programme



You don't have to stop watching TV to see what else is on. For a quick snapshot of what's on now and next, press any of the S S S S buttons.

To see what's on other channels, press ↔ ↔ (Screen 2).

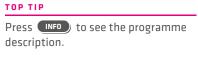
Browse programmes on earlier today by pressing and what's on later by pressing (Screen 3).

You can set reminders and recordings here by pressing 🖤

To go back to watching live TV full screen, press







Set a programme to record with one touch by pressing (®)

Programmes come with extra info to help you decide whether to watch them.

To see the programme info, highlight the programme in the TV Guide and press the button. A short description will then show in the info area next to the mini TV (Screen 1).

To see more info about the programme, press 🖤 for the Action Menu (Screen 2).

Select About

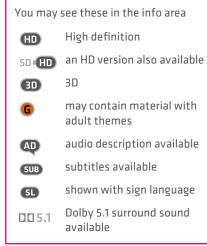
Here you'll find a longer description of the programme including when it is showing again and other episodes (Screen 3).



The One Show	About	0
	Set reminder	
	Close menu	
	Record	



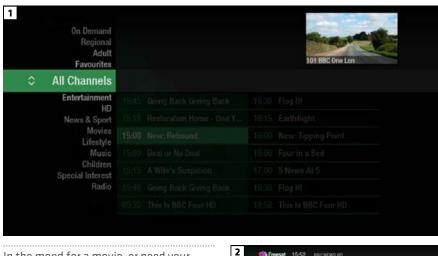
ON SCREEN ICONS



10

Find programmes by channel category

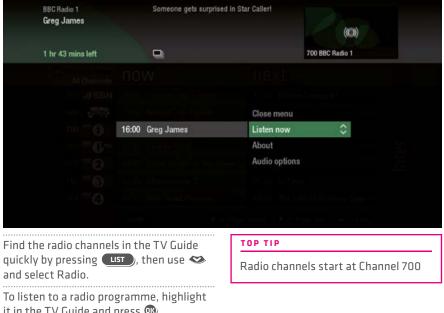
Finding and listening to radio channels



In the mood for a movie, or need your next news fix? Jump straight to that group of channels in the TV Guide by pressing **LIST**) on your remote control (Screen 1).

Use 🖘 🥸 to choose the type of channel you're looking for, and press (Screen 2). You'll then only see the channels within that category in the TV Guide.

tv guide		BBC News BBC News 7 mins left (+0) (sub) EDDigital	
N	ews & Sport	now	next
	200 NEWS	15:00 BBC News	16:00 88C No
	201	12:40 Live House of Commons	19:30 Live Hos
a	202 ESTNEWS	15:30 Sky News	15:00 Sky Nev
Ŧ	203 Øngamma	15:30 The Stream	18:00 Newsho
10			Contraction of the local division of the



it in the TV Guide and press 🐠

You can choose to Listen now, Set reminder or Record just like a TV programme.

Setting a reminder

t	v guide Today	Escape to the Country 1 min left 50(HD) SUB (AD) 🛄	101 BBC One Lon
	All Channels	now	next
	> ""one	15:00 Escape to the Country	15:45 Going Back Giving Back
	102 TWO	15:15 Restoration Home - One Y	16:15 Earthflight
er,	103 itv	15:00 New: Rebound	16:00 New: Tipping Point
earlier	104 4	15:00 Deal or No Deal	16:00 Four in a Bed
B	105 5 ¹⁰	15:15 A Wife's Suspicion	17:00 5 News At 5
	106	15:00 Escape to the Country	15:45 Going Back Giving Back
	107 FOUR	05:30 This Is BBC Four HD	18:58 This Is BBC Four HD

Worried you'll miss a programme? Well worry no more. You can set a reminder from the TV Guide or while watching live TV.

From the TV Guide (Screen 1).

Highlight the programme, you want to set a reminder for, press 🚳 and select Set reminder

While watching live TV (Screen 2).

Highlight a programme, press 🖤 and select Set reminder

The reminder prompt will appear on screen 30 seconds before the programme starts, and will then auto tune to the channel (Screen 3).

Incompanie		Charles and a second	
The One	e Show	Set reminder	\$
		Close menu	
		Record	
		About	
			1200
B oday 16	imina left savina) (sua) (2	101 HEC Driv
annels (reminder	0	
mone 1	reminuer	0	
TWO	Earthflight is about to start on Bl	C Turn UD	
ity I	Watch now	50 TWO ND	hase
4 1	Cancel reminder		with M
5"	Carlocer Ferningen		
mone 19	45 Going Back Giving	Back 16:30 Flog	H.
TOP TI	P		

Recordings



Ways to record

1) one touch record from live TV

To record the programme you're watching now, press (®)

2) from the Now & Next banner

Highlight the programme you want to record, press (®)

3) from the TV Guide

Highlight the programme you want to record, press (®)

4) from Showcase

Record any of the upcoming programmes in Showcase by pressing I and selecting Record

5) from Search

Record straight from the Search results, by pressing (1) and selecting Record

Multi tasking

Your Freesat box can record one channel while you watch another. Or you can record two different channels, and play back a recording you made earlier.

The box will need to be connected to the satellite dish with two cables. If you only use one cable, this feature won't be available.

Pressing standby while recording won't stop the recording. Your Freesat box will go into standby when the recording has finished.

Record from when you started watching

Your Freesat box automatically saves up to 30mins of the channel you're watching, even if you're not recording.

So if you decide that you want to record a programme part way through, press and it will record from the point you tuned to that channel.

Handy auto prompts

See what you've set to record

Freesat 15:28	BBC One Lon The One Show		Water V	and a
tv guide	The one show		10.000	A Designed
Today	19:00 - 20:00 SD+HD SUB 🛄		101 BBC One Lon	
	record entire se	eries?		
	Would you like to record the e	ntire series of "The O	ne Show"?	
	Record entire series			Ny Fact by
	Record single episode			

Recording a series

If the programme is part of a series, you'll be asked whether to set the whole series to record (Screen 1).

HD alternative

If the programme is also on in HD, you'll be asked whether to record the High Definition version.

Solving a recording conflict

Your Freesat box will help you solve the recording conflict by searching the TV listings (Screen 2).

If the programme is on at another time in the TV listings your Freesat box will suggest it.

2 recording conflict

Unfortunately, only two prog	rammes can be recorded at once.
Please choose an action belo	ow:
Record the next showing o	n Wed 19, BBC 1 HD at 21:00
Cancel recording Lost in Tr	anslation
Cancel recording Sideways	
Don't record Lewis	

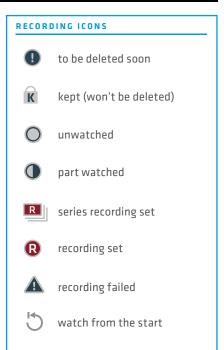
♥ Freesat 15:54 recordings	Channel 4 Gogglebo 1 hr 3 min	x 16 548 AD	101 BBC One Lon
	my r	ecordings	4% space used
HD Planned A-Z Most recent	errone itv 4 itv	MOTD Live: Russia v Slovakia This Morning The People Next Door Bear Grylls: Mission Survive G	Wed 15 Jun Fri 22 Apr Wed 6 Apr Wed 23 Mar Wed 23
Still to watch TV series Kept Deleting soon	4	Gogglebox R 24 Hours in A&E The Supervet	Wed 23 Mar Wed 23 Mar
		e down 🛛 P 🔿 Page up	1-7/12

Press **RECORDINGS** on your remote control and navigate to the 'planned' section.

All the programmes you've set to record are listed chronologically by the recording date.

When a programme is being recorded or is set to record the recording icon **Q** will appear next to it in the TV guide.

shows the programme is part of a series. All episodes will be recorded and stored together.



Find and watch a recording

Recording playback controls

Freesat 20:36 recordings			104 Channel 4
	my r	ecordings	3% space used
HD	itv	Bear Grylls: Mission Survive	Wed 23 Mar 🔘
Planned	4	Gogglebox	Wed 23 Mar 🔘
A-Z	4	24 Hours in A&E	Wed 23 Mar 🔘
C Most recent	4	The Supervet	Wed 23 Mar 🔘
Still to watch TV Series	5 ¹⁰	New: GPs: Behind Closed Doors	Wed 23 Mar 🔘
Kept	""one"	The One Show	Wed 23 Mar 🔘
	itv2	Take Me Out	Wed 23 Mar 🔿
	P 👽 Page	down P 🔿 Page up	1-7/9

2

Press RECORDINGS (Screen 1).

(Screen 2).

All the programmes you've recorded are stored here. You can choose how they're listed, either alphabetically A-Z by date, Most recent or not watched yet, Still to watch

Highlight the programme you want to

watch, press 🔍 and select 🛛 Watch now

Delete Close menu Keep About **Watch now** 4 24 Hours in A&E



PLAY

To start watching a recording, highlight the recording, press 🖤 and select Watch now

PAUSE

Press D to freeze the screen while you're playing, fast forwarding or rewinding a programme.

FAST FORWARD AND REWIND

Press ④ or ④ to shift to a different place in the recording (Screen 1).

You can choose different speeds, up to 32x by pressing 🕲 or 🕑 repeatedly.

STOP

To return to your Recordings, press $oldsymbol{O}$

18

Pick up a recording from where you left off

Managing your recording space

	Freesat 20:36 recordings Mon 3 Oct	Celebrities remaining	Is: Mission Survive face a survival mission in South Africa. The five leave their camp in scorching () () (SUB) ()	104 Channel 4
	Close menu			
0	Resume	itv	Bear Grylls: Mission Survive	Wed 23 Mar 🕦
	Watch from start Delete About			

If you want to go back to a recording you stopped halfway through, highlight the recording and press 🖤

You'll have the option to:

Watch from start Or Resume . Resume will play from the point you left off.

Checking your remaining viewing time

See how long you have left to watch by pressing any of the arrow buttons.

You can see how much space there is left for new recordings using the bar at the top of the Recordings screen. It's worth remembering that high definition (HD) programmes use more recording space than standard definition (SD) programmes.

Recording space

Your box will automatically delete the oldest watched recording if there's not enough space for a new recording.

Programmes that are next in line to be deleted are stored in the folder 'deleting soon'.

Deleting a recording

Press Recordings

Highlight the recording you want to delete, press (1) and select Delete from the list.

If the recording is part of a series you also have the option to delete all recorded episodes.

Keeping your recordings

Press Recordings

Highlight the recording you want to protect from being deleted, press and select Keep from the list. The Keep icon **K** will be added to the recording (Screen 2).

All 'Kept' recordings are stored in their own folder.



Who's Doing the Dishes?

Gifwesat 20.36

- 4nd Alan Carr: Chatty Man
- TWO Penguins on a Plane: Great A...

Pause and rewind live TV

Connect to the internet



Pause the action and pick up where you left off, and rewind the best bits again and again.

Pause live TV

You can pause live TV for up to two hours.

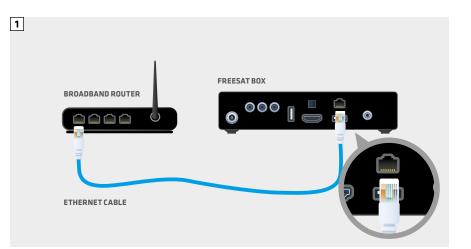
When you're ready to watch again, press **O**.

After two hours on pause your box will automatically start to play from the point that you paused the TV.

Rewind live TV

To rewind the programme you're watching, press 🔇 .

To return to live TV from pause playback and rewind playback press



Connect to the Internet and open up a whole new part of the TV Guide.

You'll be able to Roll Back through the TV Guide on some channels to catch up on programmes you've missed over the last 7 days. You'll also be able to enjoy the On Demand services on Freesat.

Minimum 2Mps broadband speed required.

The best way to connect is with an Ethernet cable. Slot one end into the Ethernet port on the back of the box, and the other end into an Ethernet port on your router (Illustration 1). That's it, you're connected.

If your router is too far away to use a cable, you can connect to your home Wi-Fi network. The box will automatically display available Wi-Fi networks and you'll just need to enter your password.

Or, try using a pair of Homeplug Adapters. They're a safe and convenient way to access the Internet around your house using the electrical wiring.

Free On Demand Players



Optional Pay On Demand Players

NETFLIX R CURZON hopsier

On Demand

Freesat 15:19 home Tu zo out Setting Help & indo Setting Help & indo Setting Help & indo On Demand Tv Guide Showease Recording Guide Showease Recording Freesat 15:19 The Guide Showease Recording The Guide Showease Recording The Guide Showease Recording

Find hundreds of hours of programmes ready to watch whenever you want.

Press HOME on your remote control. Go to On Demand, and press I to see all available On Demand services. (Screen 2).

Whilst watching an On Demand programme, you can use the playback buttons **O** and **O**, just like a recording.

On Demand programmes are not available to record.

NEED TO KNOW Your Freesat box needs to be connected to the Internet.



Showcase



The Freesat team's picks of what to watch this week and what's available On Demand.

To visit Showcase, press **HOME** on your remote control then select Showcase

Select a show and press (1). You'll then have the option to watch a programme from On Demand, or to set a recording from the On TV section.

TOP TIP

Showcase is divided in to two sections.

On the left are programme picks you may have missed and are available to watch On Demand.

On the right are upcoming shows that you may want to watch, or set a recording for.

Search

Controlling your children's viewing

0				15 910		OVC Beauty Easy Pay			miles 1
				То	fay	18:00 - 19	:00	101 BBC	One Lon
E/	S_						search results	6	Result types: All results
A	B		0	D	E	QBEAUTY	Easy Pay Beauty	Wed 1	9 Oct 18:00
F	G		H	I.	J	one	East Midlands Today	Wed 1	9 Oct 18:30
К	L		N	N		Carrier	The Easy Riders (10)	Thu 2	0 Oct 10:00
Р	Q		R	\$	Т	(Carater	The Easy Riders: Wrong Way Round (4)	Thu 2	0 Oct 19:00
U	V	١	N	X	Y	BBC1 Lon	EastEnders (9)	Thu 2	0 Oct 19:30
Z	1		2	3	4	-	Middle East Matters (5)	Wed 1	9 Oct 15:15
5	6		7	8	9				
	S	PAC	E	DEL	ETE	""one	Look East	Wed 1	9 Oct 18:30
	abo			*/6	18	P V Pag	e down		1-7/66

With so much great TV to choose from, we've made it easy to find what you're looking for.

Press **SEARCH**) on your remote control.

You can filter the search results by TV or Radio, or by any channel category.

Once you've found the programme you're looking for, highlight it and press . You'll be given all the options available for that specific programme, including Watch now or Record

TOP TIP

- You can leave out common words from the search, like 'the', 'a', 'an, 'with' 'of'.
- There's no need to include hyphens or apostrophes.
- To clear the search bar and start again, press Back

HUMAX 16:17 Settings	General setting Set the options for on/off timer.		parent	al cor	strol, and powe		C Two HD	
	Change The Parental co mature audienc Change the def	ntrol PIN (es from b	protec eing v	cts re wate	corded prog hed before 2	1:00		
	Current PIN New PIN			•				
	Cancel							

Some programmes after the 9pm watershed may not be suitable for children. By setting a four digit PIN you can lock recordings of these programmes to stop them being played back without your permission.

TOP TIP

Once you've set your PIN, you can also block adult channels from appearing in the TV Guide.

Setting your four digit PIN

When you first set up your box, you'll be asked to create your four digit PIN.

You can change your PIN code at any time by selecting **HOME**, followed by Settings and then Parental Controls.

You can restrict viewing of On Demand programmes in the same way.

This can either be done by following the prompts during the first time installation process, or by visiting Home, Settings then going to General Settings.

Hiding Adult channels

on/off timer.

Set the options for language, parental control, and power

audiences from being watched before 21:00

Parental control protects recorded programmes only suitable for mature

parental control

Change parental PIN

101 BBC One Lon

HUMAX 15:26 General settings

Settings

Power-on timer

Power-off timer

Preferred language Recording

Accessibility

These services make programmes available to visually impaired and hard of hearing customers.

Digital subtitles, audio description and signed programmes are provided by the broadcasters, but whenever they are available Freesat customers can use them.

Signed programmes

Some broadcasters provide a signed version of popular programmes for hard of hearing viewers. Look out for SL in the TV Guide which indicates it is a signed programme.

Digital subtitles

Subtitles are a text version of the dialogue in a programme. Look out for **SUB** in the TV Guide which indicates they are available for that programme.

To turn subtitles on while watching live TV, press SUB. To turn them off, press SUB again.

Audio description

Audio description is an additional audio service which describes what is happening on screen, including language, movements, actions and expressions. Look out for AD icon in the TV Guide which indicates they are available for that programme.

To turn audio description on while watching live TV, press AD. To turn it off, press AD again.

You can hide all channels classified as 'Adult' from the TV Guide. Press **SETTINGS** and then select **Settings** and then Parental controls

Here you have the option to hide all Adult channels from the TV Guide.

Turning off all PIN controlled restrictions

You can turn off all PIN restrictions by selecting HOME, followed by Settings and then Parental Controls.

Safety Instructions

Safety Instructions

1. Mains Supply

a) Operate this product only from the type of power supply indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your local power company.

b) Disconnect the product from the mains before you start any maintenance or installation procedures.

2. Overloading

Do not overload a wall outlet, extension cord or adapter as this may result in electric fire or shock.

3. Liquid

The product should not be exposed to liquid of any kind. In addition, no objects filled with liquid should be placed on the apparatus.

4. Cleaning

a) Disconnect the product from the wall outlet before cleaning

b) Use a light damp cloth (no solvents) to dust the product.

5. Ventilation

a) The slots on top of the product must be left uncovered to allow proper airflow into the unit.

b) Do not stand the product on soft furnishings or carpets.

c) Do not stack electronic equipment on top of the product.

6. Attachments

Do not use any unsupported attachments as these may be hazardous or cause damage to the product.

7. Lighting, storm or not in use

Unplug the product from the wall outlet and disconnect the antenna during a thunderstorm or when left unattended and unused for long periods of time. This will prevent damage to the unit due to lightning and power-surges.

8. Extraneous objects

Do not insert anything through the openings in the unit, where they can touch dangerous voltage points or damage parts.

9. Replacement of parts

When replacement of parts is required, be sure the service technician uses replacement parts specified by the manufacturer or those that have the same characteristics as the original part. Unauthorized substitution may result in additional damage to the unit.

10. Connection to the aerial

Disconnect the product from the mains before connecting or disconnecting the cable from the aerial. Failure to do so can damage the aerial.

11. Connection to the TV

Disconnect the product from the mains before connecting or disconnecting the cable from the TV. Failure to do so can damage the TV.

12. Location

a) Place the product indoors to avoid exposing it to lightning, rain or sun. Do not place it near a radiator or heat register.

b) We recommend that the product has 10 cm clearance from any other appliances susceptible to electromagnetic influences, such as a TV or a VCR.

c) Do not block the openings with any object, and do not place the product on a bed, sofa, rug, or other similar surface.

d) If you place the product on a rack or a bookcase, ensure that there is adequate ventilation and that you have followed the manufacturer's instructions for mounting.

e) Do not place the product on an unstable cart, stand, tripod, bracket, or table where it can fall. A falling product can cause serious injury to a child or adults, and serious damage to the appliance.

Warning

Troubleshooting

1. To avoid damage of the power cord or plug

a) Do not modify or process the power cord or plug arbitrarily.

b) Do not bend or twist the power cord.

c) Make sure to disconnect the power cord holding the plug.

d) Keep heating appliances as far as possible from the power cord in order to prevent the cover vinyl from melting.

e) The mains plug, as a disconnection device, shall remain readily accessible by the user.

2. To avoid electrical shock

a) Do not open the main body.

b) Do not insert metal or inflammable objects inside the product.

c) Do not touch the power plug with wet hands.

d) Disconnect the power cord in case of lightning.

e) Unplug power cable to install the antenna cable.

3. To avoid damage of product

Do not use the product when it is out of order. If you continue to use the product when defective, serious damage can be caused. Make sure to contact your local product distributor if the product is out of order.

4. To avoid damage of the USB hard drive

a) Do not turn the power off suddenly while the USB hard drive is running.

b) The company shall not be liable for any corruption of data on USB hard drive caused by carelessness or misuse. Before contacting your local service centre, please read the tips below carefully. If the problem persists after completing the following procedure, please contact your local product distributor or service centre for further instructions.

1. The product will not switch on

a) Check the main power cable and make sure it is plugged into a suitable power outlet.

b) Check that the mains supply is switched on.

c) Connect the power cable to a different power outlet.

2. No picture

a) Make sure that the product is powered on and in operation mode. (Press the STANDBY button)

b) Make sure that the AV cables is firmly connected to the TV.

C) Make sure that the antenna cable is properly connected to the product.

d) Be sure to activate channel search.

e) Check the brightness level of the TV.

f) Check if the channel is currently on air.

3. Poor picture/sound quality

a) Make sure there is no mobile phone or microwave oven near the product.

b) Keep the power cable and the RF cable apart from each other.

Note: If the antenna is covered with snow or the RF is weakened by heavy rain, the condition of the sound and picture may temporarily be poor. However, poor sound and picture quality due to weather conditions cannot be accepted as a malfunction of product.

c) Change the satellite dish for a larger one as this will increase the signal levels received.

d) Replace the LNB with a lower noise factor in case the noise factor is too high.

e) Replace the LNB with a new one in case it is damaged or out of order.

f) Install the antenna in an obstacle-free place.

h) Check the signal levels and adjust your antenna if the level is too low. The signal level may be affected by weather conditions.

Troubleshooting

Setting the Universal Remote Control

4. No or poor sound

a) Check that your AV cable is connected correctly.

b) Check the volume levels of your TV set and the product.

c) Check if the product or TV is on mute.

5. Remote control does not operate

a) To control the product, make sure that the STB mode is selected on the remote control.

b) To control the product, the top end of the remote control should point directly towards the receiving part of the product.

c) Remove and reinsert the batteries in the remote control.

d) Replace the batteries in the remote control for a new set.

6. Cannot make reservations

a) Check that no previous reservations are conflicting with the new reservation.

7. Channel search does not work

a) Make sure that the antenna setting in the menu is correct.

8. Cannot record progammes

a) Check if the USB hard drive is connected for recording purpose.

b) The USB hard drive is full. Delete

unnecessary programmes and make space for new recording.

c) Check if the recording conflicts with another channel. Stop the current recording or wait until the recording is finished.

d) Check that the product is switched on when the recording starts.

Factory Reset

To perform a complete reset of your box
go to Settings, then System Settings.
Select Factory default and Reset system .

You will need to enter your PIN to proceed (the default pin is 0000)

Once you've entered your PIN the box will restart and you will need to begin the installation process.

1. Select the 🕲 button on the remote control. The button will blink once.

2. Keep pressing the button for 3 seconds until the button lights on.

3. Enter the 3-digit code. Every time a number is entered, the button will blink. When the third digit is entered, the button will blink twice.

4. If a valid 3-digit code is entered, the product will power off.

5. Press the 🕲 button and the mode button will blink three times. The setup is complete.

6. If the product does not power off, repeat the instruction from 3 to 5.

TOP TIP

When no code is entered for one minute, the universal setting mode will switch to normal mode. Try several setting codes and select the code that has the most functions.

Remote Control Function List

The keys on the remote control function as in the list below. Some keys may not function depending on the product.

Button	TV	Button	TV
STANDBY	POWER	Exit	EXIT
TV			VOLUME UP
STB			VOLUME DOWN
RECORDINGS		Home	MENU
MUTE	MUTE	i	INFO
TEXT	TEXT	Р^	PAGE UP
44	TEXT MIX	Ρv	PAGE DOWN
	PIP INPUT	RED	RED
	TEXT OFF,	GREEN	GREEN
••	PIP OFF	YELLOW	YELLOW
•	TEXT EXPAND	BLUE	BLUE
••	PIP	1	1
R	PIP MOVE	2	2
	TEXT HOLD	3	3
List		4	4
Search		5	5
TV Guide	GUIDE	6	6
ОК	ОК	7	7
UP	UP	8	8
LEFT	LEFT	9	9
RIGHT	RIGHT	0	0
DOWN	DOWN	SUB	SUBTITLE
Back	LAST	AD	

Setting the Universal Remote Control

TV Code List

Brand	Code	Anam
A.R. Systems	102, 006, 080, 066	Anam National
Accent	006	Andersson
Acer	261, 278, 305	Anglo
Acoustic Solutions	210, 312, 324, 370, 386, 428, 477	Anitech
Acura	002	Ansonic
ADL	224	AOC
Admiral	043, 014, 015, 023	
Advent	192, 342	Apollo
Adyson	034, 035	Apro
AEG	211, 256, 327, 489	Arc En Ciel
Agashi	043, 034, 035	Arcam
AGB	094	Ardem
Agef	014	Arena
Aiko	006, 061, 043, 074, 002, 004, 011, 028, 034, 035, 065	Aristona
Aim	006, 171	Arthur Martin
Airis	316, 413, 473	ASA
Aiwa	139, 141, 445	Asberg
Akai	102, 006, 098, 144, 145, 111, 061,	Asora
	102, 006, 098, 144, 145, 111, 061, 043, 074, 148, 232, 280, 128, 122, 461, 109, 462, 489, 094, 084, 083, 065, 035, 034, 033, 028, 023, 011, 004, 002, 154, 321	Asuka
Akiba	006, 036, 080, 045	Atec
Akito	006, 044	Atlantic
Akura		Atori
	006, 144, 134, 204, 043, 036, 002, 026, 045, 071, 298, 327, 376, 451	Auchan
Alaron	034	Audiosonic
Alba	006, 144, 134, 204, 087, 064, 036, 005, 108, 473, 455, 447, 388, 099, 084, 077, 072, 065, 059, 034, 023, 002	Audioton
AlfaView	220	Audiovox
All-Tel	190, 238	Aumark
Allorgan	032, 035	Autovox
Allstar	006	AVC
Amitech	131, 241	Avious
Amoi	315	Awa
Amplivision	064, 035, 049	
Amstrad	006, 204, 043, 036, 074, 002, 023, 026, 062, 065, 071, 094, 128, 410, 436, 451	Axxent Baier

Anam	006, 002
Anam National	006, 129
Andersson	210, 211
Anglo	043, 002
Anitech	006, 043, 002, 045
Ansonic	006, 134, 064, 002, 017, 023, 042, 048 , 066, 070, 285
AOC	120, 266, 335
Apollo	083
Apro	420
Arc En Ciel	020
Arcam	034, 035
Ardem	006, 144
Arena	006
Aristona	102, 006
ART	204
Arthur Martin	023
ASA	010, 014, 017, 018, 055
Asberg	006
Asora	002
Asuka	043, 036, 034, 035, 045
Atec	340, 387
Atlantic	006, 032, 034, 042, 049
Atori	002
Auchan	023
Audiosonic	006, 144, 086, 145, 043, 064, 036, 002, 020, 035, 066, 190, 250, 405, 473
Audioton	086, 043, 064, 035
Audiovox	079
Aumark	009
Autovox	014, 032, 035, 056, 097
AVC	472
Avious	352
Awa	111, 005, 019, 002, 003, 035, 079, 271
Axxent	002
Baier	192

Baird	011, 012, 020, 033, 035, 054, 218	Brionvega	006, 014, 062
Bang & Olufsen	014	Britannia	034, 035
Barco	023	Brother	043
Basic Line	102, 006, 134, 204, 036, 080, 002, 023, 035, 045, 053, 066, 211	Bruns	014
Bastide	035	BSR	023
Bauer	171, 344	BTC	036
Baur	006, 030, 061, 028, 056, 093, 096, 097, 101	Bush	102, 006, 144, 134, 204, 138, 087, 061, 043, 036, 005, 108, 376, 373, 370, 361, 355, 352, 327, 388, 430, 431, 432, 440, 448, 451, 473, 476
Bazin	035		431, 432, 440, 448, 451, 473, 476, 477, 478, 002, 033, 035, 044, 045, 056, 059, 065, 066, 095, 133, 164, 210, 213, 229, 232, 250
Beaumark	027		
Beko	006, 144, 086, 145, 111, 064, 072,	Canton	036
Belson	172, 361, 405 138, 201, 215	Capsonic	043
		Carad	134, 204, 113
Belstar	204	Carena	006, 080
BenQ	223, 328, 329	Carrefour	006, 005, 010
Bensten	258, 436, 437	Carver	025
Beon	006, 072	Cascade	006, 002
Berthen	134	Casio	006
Best	064	Cat	373, 504
Bestar	006, 064, 066	Cathay	006, 386
Bestar-Daewoo	066	CCE	006
Binatone	035	cello	397, 410, 418, 419, 420
Black Diamond	444, 204, 211	Centrum	204
Blackway	036, 045	Centurion	006
Blaupunkt	030, 005, 080, 025, 028, 096, 101	Century	014
Blue Media	340, 387	CGE	064, 023, 072
Blue Sky	102, 006, 144, 134, 204, 145, 087, 036, 080, 091, 119, 045, 215, 229, 254, 265, 310, 361, 380, 445	Changhong	180
	254, 265, 310, 361, 380, 445	Chimei	475, 415
Blue Star	045	Cimline	036, 002
BlueH	391	Cineral	079
Boca	361	Cinex	128, 213, 327
Boman	256	Citizen	009
Boots	002, 035, 044	City	002
Bork	265	Clarivox	006, 010, 072
Bosch	049	Classic	091
BPL	006, 033, 045, 202	Clatronic	
Brandt	120, 144, 103, 020, 046, 052		006, 144, 043, 064, 036, 002, 035, 049, 065, 256
Brimax	380	Clayton	204
Brinkmann	006, 134, 086, 072, 095	CMS	034

CMS Hightec	035	Denver	006, 108, 214, 256, 352, 410, 453 473, 489
Concorde	002	Desmet	006, 002, 014, 049
Condor	006, 043, 064, 002, 034, 045, 049, 070, 072	DGM	436
Conia	179, 201, 298, 376	Diamant	006
Conrac	172	Diamond	181
Contec	006, 005, 002, 034	DiBoss	293
Continental Edison	087, 020, 046	Digatron	006
Cosmel	006, 002	Digihome	210, 370
Crosley	014, 023	Digiline	006, 134, 018
Crown	006, 144, 134, 204, 086, 145, 087, 111, 143, 064, 361, 135, 072, 071, 053, 033, 002	Digimate	198
	053, 033, 002	Digital Device	340
Crown Mustang	135	Digitek	310, 380
CS Electronics	036, 034	Digitrex	478
CTX	395	Digix Media	195
Curtis Mathes	009, 015, 021, 024, 079	Dixi	006, 002, 014, 035
Cybertron	036	DL	199, 258
Cytronix	246	DMTech	260, 438, 449, 454, 456
D-Vision	102, 006, 451	Domeos	134
Daewoo	102, 006, 124, 444, 036, 441, 406, 341, 338, 271, 249, 195, 192, 190, 164, 133, 119, 091, 079, 066, 035, 034, 002	Dream Vision	379
	164, 133, 119, 091, 079, 066, 035, 034, 002	DTS	002
Dainichi	036, 034	Dual	006, 204, 208, 035, 042, 054,
Daitsu	237		006, 204, 208, 035, 042, 054, 056, 095, 097, 164, 210, 219, 237, 468
Dansai	006, 005, 002, 004, 033, 034, 035	Dual Tec	035
Dansette	071	Dumont	010, 011, 014, 017, 035
Dantax	144, 204, 086, 145, 064, 361,	Durabrand	285, 361, 453
Bantax	445, 450	Dux	006
Datsura	033	Dynatech	035
Dawa	006	Dynatron	006
Daytek	221, 269, 271	e-motion	380
Dayton	002, 221, 269	E:max	256, 316
Daytron	006, 002, 066	Easy Living	230, 326, 402
De Graaf	098, 007, 023, 033	Ecco	162
DEC	258	ECE	006
Decca	006, 011, 035, 044, 094, 118	Edison-Minerva	087
Dell	235, 278	Eiki	150
Denko	043	Elba-Sharp	094
Denon	021	Elbe	102, 006, 113, 036, 028, 035, 042 048, 062, 070, 075, 094, 099, 12
			0-0, 002, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0,

Elcit	014, 023, 094	Firstline	102, 006, 144, 134, 204, 061, 341, 267, 265, 250, 215, 172, 119, 097, 070, 066, 056, 050, 035, 034, 025, 015, 015, 015, 015, 015, 015, 015, 01
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Element	376	Fisher	061, 064, 005, 008, 011, 014, 017 033, 035, 056, 097
Elfunk	204, 222	Flint	006, 113, 043, 036, 080, 011
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Elin	006, 098, 061, 002, 017, 056	Force	210
Elite	006, 036, 049	Forgestone	029
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Etron	002, 023	Fujitsu General	002, 032, 035, 137
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Euroman	006, 043, 064, 034, 035	Funai	144, 134, 043, 275, 336, 369, 407
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FairTec	268	General Technic	002
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Finlandia	098, 061, 011, 023, 033, 055	GoldHand	034
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Gronic 035		HMV	014
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Interfunk	006, 061, 014, 020, 023, 056, 093	Kneissel	102, 006, 113, 064, 042, 048, 0 066, 070, 075, 091
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ITT Nokia	098, 113, 111, 061, 023, 033, 053	Korting	064, 014, 049
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Kamp	034	Lecson	006
Kapsch	061, 017, 023, 032, 042	Lemair	070
Karcher	144, 113, 111, 043, 064, 045, 164, 327, 451	Lenco	006, 108, 017, 066, 352, 452
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		Lentec	316
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KB Aristocrat	023	Leyco	006, 043, 011
Kendo	005, 204, 113, 064, 062, 067, 070, 095, 099, 128, 210, 285, 333		

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(http://www.humaxdigital.com/
global/support/rcucodelist.asp)

Specification

Specification

Power Supply

Power Type: External Adaptor

Power Consumption: 12V == 4.0A (Standby & Network standby: under 0.5W)

Input Voltage: 100-240V ~ 50/60Hz

Physical Specification

Size (W x H x D): 280 x 48 x 200 (mm)

Weight: 1.03kg

'WEEE' Instructions



This product should not be disposed with other household wastes at the end of its working life. Please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. This will prevent possible harm to the environment or human health from uncontrolled waste disposal.

Domestic users:

Please contact either the retailer where you purchased this product or their local government office for details of where and how they can take this item for environmentally safe recycling.

Business users:

Contact your supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

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Note: The model name is located on the bottom of the product.

EU regulatory conformance

Hereby, HUMAX Co., Ltd, declares that this HDR-1100S is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The product carries the CE mark and the Notified Body code 1177 applied onto it.

The conformity assessment procedure referred to in Article 10 and detailed in Annex IV of Directive 1999/5/EC has been followed with the involvement of the following Notified Body:

Timco Engineering Inc.

849 NW State Road 45 P.O. Box 370 Newberry, Florida 32669 USA

Identification mark: 1177



The Declaration of conformity made under Directive 1999/5/EC and is available for viewing at the following location in the EU community:

http://www.humaxdigital.com/global/support/support.html

Wireless equipment use information

1. In France

Authorization for outdoor usage is limited to Channels 1~7 (2.400 ~ 2.454 GHz).

2. In Italy

For outdoor usage a general authorization is required from the national spectrum authorities.

3. In Latvia

For outdoor usage an authorization is required from the Electronic Communications Office.

4. 5GHz Radio Local Area Networks (RLANs) Band only indoor use.

5. This equipment may be operated in all European Union member countries and Turkey.

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Library will still fall under Section 6.)

the Library itself.

if the work can be linked without the Library, or if the work is itself a library. The

If such an object file uses only numerical parameters, data structure layouts and

then the use of the object file is unrestricted, regardless of whether it is legally

a derivative work. (Executables containing this object code plus portions of the

code for the work under the terms of Section 6. Any executables containing

that work also fall under Section 6, whether or not they are linked directly with

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This is the Ubary will not necessarily be able to encomplet the application to use the modified defaultion (s). I constraint on this lines with the Ubary A stabilities b) Use a stable shared filtures at un time a copy of the library already present on the user's compress system, rather than copying library functions that the executable, and (2) will operate paperly with a modified evention of the library. If the user is stable, so long as the modified evention is interface compatible with the version that the noxin war, made with. (2) Accompany the work has written off the valid for at least there years, to give the same stable mode with a written off the valid for at least there years, to give the same user the materials specified is subactions as Jakow. For a clarge to more of 11 distrabulation of the works is made by discrept servers on organised place. Offer equivalent tackets to copy the above specified materials from the same place.

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